



GROUP LEGAL EXPENSES

With effect from April 2010, we have increased the scope of cover available to Police Officers and Police Staff and their partners subscribing to the Legal Assistance scheme.

This Insurance is arranged by George Burrows and Arc Legal Assistance Ltd.

NEW - Identity Fraud Cover up to £60,000

Using solicitors who are specialists in dealing with ID theft legal cases, Arc Legal provide protection against the real risks and the infrastructure to deal with it when it happens. Removing the burden from the victim, and delivering protection and resolution through trusted partners, the offering consists of two key elements: Assistance and Resolution.

Assistance - immediate advice in the event of an ID theft, liaison with creditors and other relevant organisations on the customer's behalf, and dealing with any legal proceedings which may be issued, including representation at court if required.

Resolution - repairing the customer's credit file and overturning any legal judgments. Providing an indemnity to the customer in respect of any expenses incurred.

NEW - Debt Counselling Helpline

As a response to the impact of the current economic situation, Arc Legal has designed a valuable telephone debt counselling service.

- 24/7 access to a debt counselling helpline to talk about any financial concern or worry
- Expert confidential help through trained independent counsellors ready to assist with counselling, support, advice and help
- For complicated debt a specialist debt expert will talk through the stages of prioritising the debts and steps to resolution
- Continual support of counsellors is available 24/7, 365 days a year to help find better ways to control future spending and deal with money related issues

We would stress that this counselling service will not be used to promote any financial services and will purely provide telephone advice and support.

If you are not a member and are interested in joining the scheme please contact your Federation office, HR department or alternatively e-mail info@georgeburrows.com.